



## TEAM CLOTHING 2017

Millichamp & Hall are proud to offer branded - and fully personalised - team wear to cricket clubs and other social institutions throughout 2017.

Clubs can now use our interactive kit-builder to submit designs online. We can supply clubs with a written confirmation and quote within 48 hours, and a sample within 2 weeks. Please note that there is a minimum order quantity of 14 items. Our current turnaround time (from signoff) is just four weeks.

### COSTS

ITEM	GBP
<b>Cricket wear</b>	
White Playing Shirt	30.00
Coloured Playing Shirt	35.00
White Trousers	25.00
Coloured Trouser	25.00
<b>Social wear</b>	
Training Polo Shirt	30.00
<b>Training wear</b>	
Tracksuit Top	35.00
Tracksuit Bottoms	30.00
Shorts	20.00

### WHY CHOOSE M&H?

- ✓ Exclusive online 3D Kit design program.
- ✓ Fully brand and customise your kit.
- ✓ Sample item delivered within two weeks.
- ✓ Full order delivery within four weeks (from signoff).
- ✓ No set up charges for logos.
- ✓ Add your name or number.
- ✓ Minimum order only 14 items.
- ✓ Can cater for any type of event, cricket tours and golf trips.
- ✓ Shipping worldwide.

### ORDERING YOUR GEAR

For all order enquiries, please telephone us on **01823 327 755**.

[MILLICHAMPANDHALL.CO.UK/TEAMKIT](http://MILLICHAMPANDHALL.CO.UK/TEAMKIT)

#MYMANDHGEAR



# TERMS & CONDITIONS

When placing an order with Millichamp & Hall as an individual or on behalf of a club / organisation, you are agreeing to accept the Terms & Conditions as detailed below.

## 1. Orders

Millichamp & Hall supply to a range of institutions, including cricket clubs, schools and colleges. All orders placed with Millichamp & Hall are accepted on the basis that you are a business customer. Millichamp & Hall accept that if you do not provide a company name that you are a sole trader and Millichamp & Hall supply you solely on a business to business relationship basis. As a result Millichamp & Hall do not fall under such consumer based acts as the sales of goods act 1979 or Distance selling regulations 2014.

## 2. VAT

All prices on our site INCLUDE V.A.T. where applicable.

## 3. Discounts

We cannot promise to beat any special offers, or clearance prices, that our competitors may from time to time advertise.

## 4. Samples

Millichamp & Hall as a company always advise ordering samples prior to ordering a team purchase. We charge the price of one item sample and will credit this amount to you upon payment of your order.

## 5. Carriage

All dispatches are by national courier and are subject to a signature only service. Any request by a customer to do a 'safe drop' at their premises/address is entirely at their own risk, and invalidates any future claim. (A 'safe drop' is when the parcel is left in a designated safe place).

All mail orders are subject to a £10 carriage charge for the first 20kg. Heavier weights are charged at 50p per extra kilogram. Most kit orders fall within the minimum charge. Our standard UK mainland carriage charge is £10. For Scottish Highlands, Northern Ireland, Ireland, Jersey and Guernsey there is an additional charge that cannot be added when ordering online. Please contact our office for details.

## 6. Delivery times

Stock items are usually despatched within 2-3 days. Most branded kits & equipment are ordered direct from the manufacturer and usually despatched in approximately 7-10 working days (not including weekends). Delays may be unavoidable at times due to suppliers stocks. You would be informed of any unusual delays within 48 hours of ordering.

Deliveries will be made on weekdays from 8:00am - 6:00pm, you would normally get a message (either by email or text message) giving you the date and estimated time on the day of delivery.

## 7. Payment

Mail order payments by cheque or credit card. Cheques must be made payable to "Millichamp & Hall". All orders must be paid for in full on placing of order. Cheques must clear our bank account and credit card payments must be authorised before despatch.

## **8. Returns**

We are wholesalers of teamwear and supply in bulk only. We are not a public shopping website, and have a minimum online order of 6 items. As a business to business supplier, you cannot automatically exchange or return items.

Millichamp & Hall relies on the customer to order the correct sizes and quantities as the following suppliers will not accept returns.

We class all cricket clubs, universities, schools, HM forces and other businesses, as business to business customers. These orders are governed by different rules to that of the standard Distant Selling Regulations, 2000.

With business to business, you cannot automatically return good for credit, or cancel outstanding orders ordered specifically for you from our trade suppliers. All returns and cancellations are at the discretion of Millichamp & Hall.

All orders placed with Millichamp & Hall are accepted on the basis that you are a business customer. Millichamp & Hall accept that if you do not provide a company name that you are a sole trader and Millichamp & Hall supply you solely on a business to business relationship basis. As a result Millichamp & Hall do not fall under such consumer based acts such as the new Consumer Rights Act 2015.

We never recommend garment sizes to customers, some manufacturers state suggested ages/sizes, but you will appreciate that children of the same age are not the same size. Any advice offered by a Millichamp & Hall representative is advice only and we cannot be held responsible for garments not fitting. As a result, we as a company always advise ordering samples prior to ordering a team purchase. We charge the price of one item sample and will credit this amount to you upon payment of your order.

Once accepted for return, customers must ensure goods are back with us within 6 working days of the customer receiving the authorisation number. Any items that are received after this time period will be refused and customers shall be subject to the delivery charge to have the items sent back out to them. Please note that any goods supplied correctly but with personalisation cannot be exchanged under any circumstances.

Your statutory rights regarding damaged or incorrectly supplied items are not affected by the above.

## **9. Returns Costs**

Where you have submitted the return form on the website, and we have agreed to accept a return, you the customer will be liable for any costs incurred in returning the items to us and accept that you are liable for any possible administration and restocking costs involved. The costs will vary based on quantity, weight and brand of items agreed for return. This cost will be confirmed to you when we confirm your returns authorisation number. The company encourages all customers to use a secure and tracked service.

## **10. Incorrectly Ordered Garments/Sizes/Colours/Quantities**

We rely on the customer to order the correct Garments, Sizes, Colours and Quantities. If we supplied your order correctly, we will not accept any costs incurred in exchanging products. All costs, including a possible restocking charge and delivery charges will be the responsibility of the customer. Millichamp & Hal should be notified in writing via the returns form, **within 14 days** of receipt of any items you would like to return. We will not accept any liability after this time.

All goods that are accepted for return must be complete and in an unused condition, the product must be in a resalable condition and in the original undamaged packaging within 14 working days of receiving our return

authorisation number. The customer must submit the return form on the website if they would like to return goods, this must be done **within 14 days** of receipt of your order.

#### **11. Shortages**

If you receive an order and you believe there may be a shortage please ensure you take all of the items out of the box, and go through each item separately to ensure that items haven't stuck together or items haven't slipped inside another item of your order. You should advise us in writing of all shortages **within 24 hours** of receipt, failure to do so means we may be unable to accept your claim.

#### **12. Sizing**

All size charts on this website are to be used as rough guides only. Different brands have different ideas of sizes. If you are in doubt of the sizes you need, we advise you purchasing samples first. Any advice on sizing given by any member of Millichamp & Hall staff is advice only. Millichamp & Hall cannot be held responsible for items not fitting. If in doubt, please order samples.

Please note all chest size measurements advised are calculated based on the size of the person and not the size of the garment.

#### **13. Washing Advice**

Always wash printed garments inside out. Always follow detergent manufacturer's instructions for removing heavy stains. Millichamp & Hall cannot be held responsible for discolouration or damage attributable to grass, mud stains etc. Never iron, never tumble dry, never dry clean.

#### **14. Ownership**

All goods supplied on credit will remain the property of Millichamp & Hall until all outstanding amounts have been paid in full.

#### **15. Photos and Graphics**

All photos are for illustration purposes only and actual colours may vary from website images.